

2020 Pool Closing Contract – Book Now!

TERMS & CONDITIONS:

1. Please send in your completed contract as soon as possible, indicating the week you would like to have your pool closed. We cannot schedule closings until we receive your signed contract.
Telephone: 609-655-0990 **Mailing address:** 2674 Route 130, Cranbury, NJ 08512
Fax: 609-655-0223 **Email:** poolservice@poolnspaplace.com
2. **Upon receipt of your contract** the Service Manager will contact you to confirm the availability of your requested week. We will contact you again the day before your closing.
3. A pool closing is simply a service to winterize your pool system. The Pool & Spa Place is not liable for damages due to freezing or normal wear & tear. The customer agrees to remove water accumulation on the cover and maintain proper water level in the pool over the winter. A low water level may cause considerable damage to the pool liner, walls or concrete walkway.
****Upon signing the pool closing contract you are agreeing to these Terms and Conditions.**
****Customer agrees he/she has read all enclosed contract information.**

OUR POOL CLOSING SERVICE INCLUDES:

- Chemically treating the water with shock and algae inhibitor. It does not include balancing chemicals. Water should be tested and balanced by homeowner at The Pool & Spa Place Lab one week prior to closing.
- Winterizing filtration system: pump, motor, filter, and skimmer.
- Blowing out lines – suction and return.
- Removing accessories (not diving board).
- Installing your winter cover. (Additional covers extra)

-NOT INCLUDED-

- **Heater winterization (extra charge).**
- **Leaf and debris removal (extra charge if arranged prior to closing).**
- **Vacuumping (extra charge—must be requested in advance).**
- **Installing more than one cover (extra charge).**
- Plugs, blow out plugs for skimmers, gizzmos, and water bags. (Homeowner must leave poolside)
- Balancing chemicals, replacement of worn parts.
- All plaster, gunnite, and concrete pools – we strongly recommend adding one quart of Stain & Scale Control to your closing order to prevent calcium/scale build up.
- Filter Grid cleaning must be requested at an additional charge – done poolside.
- Fill spouts and hose bibs are not winterized by The Pool & Spa Place.

BEFORE WE ARRIVE:

- Vacuum and remove all leaves and debris from pool – **not included. Pool will be closed as is.**
- Have your water tested and balanced three to seven days before closing.
- Leave electric and water on.
- Leave winter cover, securing devices, water bags, plugs and blow-outs poolside.
- **Concrete, Gunnite, Plaster pools with tile – lower water level two-three inches below the tile.**
Please be advised, you will be charge \$95 per hour if this is not completed prior to.

AFTER WE LEAVE:

- **Remember to shut off timers inside house.**
- Do not keep chlorine in shed or garage area where handrails and ladders are stored – they will rust.
- Allow no more than two-three inches of water to accumulate on top of solid cover or water bag covers – water must be pumped off. Water bag covers can be pulled into the pool if the water is not pumped.
- Reminder – plugs, pressure gauge, timer clips, etc. will be left in pump basket.

***Please be advised, any service order over \$500 must be treated as a Home Improvement Agreement (HIA) according to NJ state law.**



Name: _____

Sign & Return contract to: The Pool & Spa Place, 2674 Route 130, Cranbury, NJ 08512
Fax 609-655-0223 or Scan and Email to: poolservice@poolnspaplace.com

Licensed NJ Home Improvement Contractor #13VH10995300

** 2020 Closing Contract **

Please Fill Out and Return

CLOSE MY POOL THE WEEK OF _____ OR _____

Actual day of the week will be determined by the Service Manager based on geographical location and weather

Name _____ Partner's Name _____

Address _____
Street City State Zip

Home Phone _____ Cell Phone _____ Work Phone _____

E-Mail Address _____ Pool Dimensions _____ & Circle Shape ->

Program Type	<input type="checkbox"/> Chlorine <input type="checkbox"/> SoftSwim/Baquacil <input type="checkbox"/> EZ Pool (Chlor-Free) <input type="checkbox"/> Mineral Springs / Salt System <input type="checkbox"/> Ionizer <input type="checkbox"/> Other	Filter Type	<input type="checkbox"/> DE <input type="checkbox"/> Sand <input type="checkbox"/> Cartridge <input type="checkbox"/> Zeolite Media Sand <input type="checkbox"/> Other _____	Cover Type	<input type="checkbox"/> Solid <input type="checkbox"/> Mesh <input type="checkbox"/> Smart Mesh <input type="checkbox"/> Water Bag
Pool Type	<input type="checkbox"/> Vinyl <input type="checkbox"/> Concrete <input type="checkbox"/> Fiberglass	Heater Type	<input type="checkbox"/> Gas Heater <input type="checkbox"/> Electric Heat Pump		<input type="checkbox"/> In Floor Cleaner <input type="checkbox"/> Waterfall



CLOSING		PRICE	TAX	TOTAL	CHECK
CLOSING 1	16 x 32 or smaller	\$ 300.00	\$ 19.87	\$ 319.87	
CLOSING 2	16 x 34 up to but not including 20 x 40	\$ 325.00	\$ 21.53	\$ 346.53	
CLOSING 3	20 x 40 & up Including all other shapes	\$ 350.00	\$ 23.18	\$ 373.18	
CLOSING 4	Above Ground Pool	\$ 225.00	\$ 14.90	\$ 239.90	
CLOSING 5	1/2 Closing We winterize filtration system & blow out lines. You add your shock and algicide the day before service & cover after.	\$ 160.00	\$ 10.60	\$ 170.60	

Please Note: *Elaborately Designed Pools and/or Equipment Systems will be upcharged accordingly

EXTRAS		PRICE	TAX	TOTAL	CHECK
ADDITIONAL COVER		\$ 100.00	\$ 6.62	\$ 106.62	
ATTACHED SPA		\$ 105.00	\$ 6.95	\$ 111.95	
DETACHED SPA - UP TO 500 GAL. (tbd)		\$ 250.00	\$ 16.56	\$ 266.56	
DETACHED SPA - OVER 500 GAL. (tbd)		\$ 450.00	\$ 29.81	\$ 479.81	
HEATER OR HEAT PUMP		\$ 25.00	\$ 1.65	\$ 26.65	
SECOND FILTER /PUMP		\$ 25.00	\$ 1.65	\$ 26.65	
WATERFALL		\$ 25.00	\$ 1.65	\$ 26.65	
CLEAN SALT GENERATOR CELL		\$ 75.00	\$ 4.97	\$ 79.97	
POOL VACUUMING 1HR Must be scheduled in advance		\$ 80.00	\$ 5.30	\$ 85.30	
Vacuuming must be requested at booking					
FILTER CLEANING		\$ 90.00	\$ 5.96	\$ 95.96	
DE or Sand Filter - By request ONLY					
WINTER WATCH - Bi-Weekly Service		\$ 90.00	\$ 5.96	\$ 95.96	

Fill out contract entirely and send back to:

TOTAL

Fax: 609-655-0223
Email: poolservice@poolspaplace.com
Mailing address: 2674 Route 130, Cranbury, NJ 08512

Please choose type of credit card payment

Visa MasterCard Amex Discover

Card # _____

Cardholders Name _____ Expiration Date _____

I, the undersigned, authorize The Pool & Spa Place to use the above listed credit card for payment upon completion of service. I understand that future service/ work orders will be invoiced with this credit card on file and that if a check is not presented at time of completion of work, the card will be run for payment. I further authorize payment of all outstanding balances.

Payment Policy: Payment is due in full upon completion of service. All customers must provide a valid credit card on file for payment and provide authorization of payment to The Pool & Spa Place. All open account balances must be paid in full prior to new service. The provided card will be used for all future/additional services provided.

Credit card will be run upon completion of service. If you wish to pay by check or cash, you must provide that payment to the service technicians on day of service. If you do not give a check or cash payment to the technicians at the time of the service or you are not home, your credit card will be run.

SIGNATURE _____ **DATE** _____

ALL CONTRACTS MUST BE SIGNED. UPON SIGNATURE YOU ARE AGREEING TO THE TERMS & CONDITIONS ON THE PREVIOUS PAGE AND OUR PAYMENT POLICY.



POOL CLOSING REMINDERS

1. Have your pool water professionally tested in our lab one week prior to closing. Be sure that the pH, total alkalinity and calcium hardness are all at acceptable levels. Be sure you have a free chlorine count between 1.0 – 3.0 ppm. Some at home test strips only measure total chlorine, which is not a true indicator of your real chlorine residual. A low pH reading over the winter can cause wrinkling and staining of the liner. As the temperature drops, water becomes more corrosive, requiring more calcium hardness.
2. If you are not requesting a vacuuming with your closing you should brush the walls and vacuum the pool to remove all debris prior to closing.
3. You should clean the filter thoroughly with Strip Kwik, Kleen It or SoftSwim Filter Cleaner before closing the pool. Sand filters should be done prior to the closing. DE filter grids should be removed from the filter tank and soaked in a large pail with one of the cleaning solutions.
4. Don't forget...many pool sanitizers and oxidizers are corrosive. Do not store them near metal products such as handrails, ladders, bicycles, lawnmowers, etc.
5. Discard remaining chlorine tablets from baskets and chlorinators. If we are closing your pool, empty the tablets prior to closing.
6. If you have a vinyl liner pool you should have the water level at the normal operational level (middle of the skimmer). This level **MUST** be maintained all year round, whether the pool is open or closed. If you have a concrete pool with tile border your water level should be 2" – 3" below the tiles.
7. Have a good winter cover and cover pump. Rain water and snow can weigh a cover down and cause it to fall into the pool. Be sure to check your pool water level over the winter as well. Rain water and snow can cause water to be displaced from the pool without really noticing it.
Low water level can cause liners to pop out of the bead, the liner to float or other damage to the pool liner, walls or surrounding concrete walkway.
8. If you have a solid safety cover with an automatic pump, be sure to unplug the pump when the hose is frozen or the pump is covered with ice and snow. Allowing the pump to remain pumping with a frozen hose can cause the motor to burn out.
9. If you have a regular mesh cover we recommend that you add a quart of Back Up Algaecide (Algae All 60 if you have an attached spa) every six weeks to pool to reduce the chance of algae formation. For Solid or SmartMesh Covers algaecide is not necessary but pool water must be balanced one week prior to closing.
10. If we are closing your pool be sure that all equipment (plugs, pump, cover, water bags) are left outside the pool area and the gate is open. A return call fee will be charged if your appointment needs to be rescheduled.

Closing your pool the right way now leads to sparkling clear water later!